



Centre for  
Health Communication

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To Whom It May Concern:

**Re: Playback Theatre's work with the Centre for Health Communication,  
University of Technology Sydney**

The Centre for Health Communication is an innovative research centre that investigates communication practices in health care using a range of techniques, from scholarly articles to video production. Recently the Centre has engaged in several collaborations with Playback Theatre, involving improvisational theatre work, video-filmed production work and script-building on a range of topics, particularly disclosure of medical error to patients.

Playback Theatre has consistently produced high-quality performances that are at once engaging and insightful. They are an extremely creative team, capable of understanding and expressing highly complex themes using effective and dramatic techniques that have been largely excluded from traditional research projects. This dynamic collaboration has produced a number of successful productions, and the Centre looks forward to ongoing work with Playback.

I would not hesitate in recommending Playback Theatre. They are a professional, capable and creative ensemble who have never failed to deliver a product that is of the highest standard. Should you have any questions or concerns regarding this recommendation, please do not hesitate to contact me on (02) 9514 3833 or email [Rick.Iedema@uts.edu.au](mailto:Rick.Iedema@uts.edu.au).

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